



Seton Brain & Spine Institute

NEUROLOGY

A member of the Seton Family of Hospitals

We appreciate you as a patient and would like to know how you feel about our services. Please take a few moments to complete this survey to keep us improving our services for you. Your responses are kept confidential and anonymous.

How satisfied are you in calling in to our phone system to schedule an appointment with our physician?

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied N/A

How satisfied are you with the level and competency of the office staff?

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied N/A

How satisfied are you with the level and competency our physician's nurse/medical assistant?

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied N/A

How satisfied were you with the amount of time in the waiting room/exam room before seeing our physician?

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied N/A

My doctor was easy to talk to and addressed my medical concerns

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied N/A

My doctor answered my questions in a way that I could understand

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied N/A

The likelihood of referring your friends and relative to us?

Yes No Maybe

Which physician did you have an appointment with today?

Dr Aldredge Dr Bertelson Dr Briggs Dr Perurena Dr Shen Dr Fraim Other _____

Suggestions for improvement and/or additional comments: _____

Thank you for your time
Seton Brain & Spine~Neurology Staff