



The Volunteer VOICE

University Medical Center Brackenridge

Volume 1, Issue 3

LET'S WELCOME OUR NEW DIRECTOR OF VOLUNTEERS SERVICES: TIA TYLER MC CURDY

By Lourdes Zuniga

INSIDE THIS ISSUE:

A word from Tia 2

Profile: Cindy Kilmer 2

NODA: Pilot starts in April 2

From our President 3

The Gift Shop 3

The Insider (The ER) 3

Bienvenida Tia 4

Welcome New Members 4

With several years of experience and a tremendous amount of energy Tia Tyler Mc Curdy became our new Director of Volunteer Services a few weeks ago.

Coming from Galveston where she used to work at the University of Texas Medical Branch as a Community Education Specialist, Tia brings us the experience of someone who had worked with many top organizations.

Her resume includes United Way in Galveston where she was the Campaign Director, Galveston County Small Business Development Center where she worked as a Training Coordinator and Galveston Association of Realtors where she performed as Assistant to the Executive Director.

Tia is a Communications Major from the University of Colorado and has an Associate Degree in Arts from William Woods College in Missouri.

Here is a brief interview with her a few weeks after she started .

How do you feel in this short time at the office?

I feel like I am where I supposed to be. There is a warm feeling here at Brackenridge. A positive attitude that I feel every day. It is a pleasure to be here and I can not wait to spread the good word to the community about all



Tia is happy to know that her mom will move to Austin soon.

the good things Brackenridge has to offer. I honestly see that this is an organization very mission oriented and I am really happy to have the opportunity to get to know everybody here.

How did you find out about the position as a Director of Volunteer Services at UMCB?

When The University of Texas in Galveston where I used to work laid off a lot of people they put some fair jobs together for all of us . They were trying to connect us with other departments of the University of Texas so we will not loose our benefits. I was contacted by Seton about this position and even though I lost my benefits I am thankful for this job. It has been a big change for me and my family but I am happy.

What are your future plans here at UMCB?

My goal is to maintain the positive outreach, sharing information about the Brain Center, The Spine Center. Nowadays people don't even know what is happening in their backyards and I want them to know how UMCB is contributing with the community. I am definitely going to call some businesses to let them know what we do.

What is it that impressed you the most at UMCB?

Overall I am impress by the positive energy I feel at UMCB. Not just from the volunteers. I think everybody including the nurses doctors volunteers administrative staff. They all have a smile in their faces even though they are tired after a long day at work but they keep their smile in their face. That is amazing.

We are all very excited about this new addition to our team and look forward to get to know her better.

From here we want to welcome you Tia and we wish you the best in this new chapter.

Let us know if you need anything. We are here to support you!

BIENVENIDA TIA MC CURDY!

Nueva Directora de la Oficina de Voluntarios se siente emocionada de estar entre nosotros.

by: Lourdes Zuniga

Queridos voluntarios:

Es una gran alegría anunciarles que ya contamos con una nueva Directora en la Oficina de Voluntarios. Su nombre es Tia Tyler Mc Curdy.

Originaria de Galveston Tia fue seleccionada luego de un riguroso proceso de selección encabezado por nuestro presidente Greg Hartman y un panel de voluntarios los cuales entrevistaron a los finalistas y los evaluaron con mucho cuidado.

Con una vasta experiencia como directora en diferentes organiza-

ciones Tia confiesa que se siente muy emocionada de haber sido seleccionada y expresó que tiene muchos proyectos en mente para incrementar el número de voluntarios y mejorar el impacto que tenemos en la comunidad.

Nosotros como voluntarios nos sentimos muy contentos de tenerla como parte de nuestro equipo y nos aseguraremos de que tenga todo el apoyo necesario para llevar a cabo todos los proyectos que tenemos planeados para el futuro. Deseándole el mejor de los éxitos en esta nueva aventura.



LOURDES ZUNIGA

Lourdes Zuniga

lulizu@hotmail.com

Envíame tus comentarios o sugerencias

WELCOME!!!

To our new volunteers...

Celia Alvarado
Rebecca Campos (Eighth Floor)
Lourdes Flores (ER)
Jasmine Hickenbottom (NICU)
Jo Sue Howard (Pharmacy)
Ali Lalpoosh(Pharmacy)
Erika Wood (ER)
John Armstrong (ER)

Molly Bloom
Andrew Drawer (ER)
William Greif (9th Floor)
Sen Kyung Jung (IMC)
Jane McCarty (NICU)
Stephen McClain (ER)
Jon Shapely (ER)
Emmett Skiles (9th Floor)
Maria Rendon (Mother/Baby Breastfeeding)
Lauren Reyes (Mother/Baby Breastfeeding)

Patricia Sanchez (Mother/Baby Breastfeeding)
Angela Guida (Paul Bass Clinic / ER)
Robyn Mimms (ER)
Ben Munoz (ICU/Shivers Cancer Clinic)

Thank you for all you do and let us know if we can help you in anyway.

University Medical Center Brackenridge
Attn: Volunteer Services
601 East Fifteenth Street
Austin, TX 78701-1996

808670

THE MISSION STATEMENT OF THE SETON FAMILY OF HOSPITALS

Our mission inspires us to care for and improve the health of those we serve with a special concern for the sick and the poor. We are called to be a sign of God's unconditional love for all and believe that all persons by their creation are endowed with dignity. SETON continues the Catholic tradition of service established by our founders: Vincent de Paul, Louise de Marillac and Elizabeth Ann Seton.

The volunteer Voice
thevolunteervoic@yahoo.com

Editor
Lourdes Zuniga

Contributing Editors
Holly Mc Gilvray
Lynn Richardson
Jeannette Dianovich

University Medical Center
at Brackenridge

VOLUNTEERS
A member of the Seton Family of Hospitals

University Medical Center
at Brackenridge
601 East Fifteenth Street
Austin, TX 78701-1996

Brackenridge Volunteer Services:

Tia Tyler Mc Curdy 324.7151
Director
Erica Otero-Peña 324.7584
Volunteer Coordinator

Brackenridge Volunteers Board:

Jill Scacco	President
Cindy Kilmer	President-Elect
Katherine Bennett	Secretary
Peggy Luttenbacher	Treasurer
Howard Slutes	Assistant Treasurer
Daphne Lambert	Member at Large
Mary Ellen Clifford	Past President

University Medical Center at Brackenridge:

Bruce Broslat 324.0768
Chief Operating Officer
Rachel Sandner 324.7463
Administrative Assistant

Seton Family of Hospitals:

Greg Hartman 324.3265
Senior Vice President
University Medical Center at Brackenridge, Communications, Marketing and Planning
Jan Cabral 324.1919
Administrative Assistant

Happy Birthday!!!

March: 3 Mark Hryhorchuk
4 Derek Liang 8 Uduak Udoh
9 Stefanie Van Hoose 11
Samantha Williams 14 Edgar
Sanchez 24 Leah Hornsby
26 Edmund Kelley 28 Sarah
Marshall.

April: 1 Melissa Campos
Hernandez 3 Joy Phillips,
Lucia Orrostieta, Mauren
Scholl 5 Ralph Dawson,
Wendy Smith 8 Kyle Davis
15 Jenny Elder 19 Miriam
Jones 24 Rhonda Alvarado 26
Myrtle Herring

May: 1 Lauren Curtis 8
Helen Pietsch 9 Rebecca
Canby 10 Jill Scacco 15 Jes-
sica Tran 20 Elena Perales 29
Joan Baker 30 Philip Yargosz,
Christie Martin

VOLUNTEER PERKS

free flu shots • training opportuni-
ties • access to Seton pharmacies for
low-priced prescriptions and over-
the-counter medications • free
garage parking • discounted prices
in the cafeteria and a free drink per
shift • an annual appreciation din-
ner • 20% discount in Great Habits
gift shop • 40% off with your birth-
day coupon!

Thank you for shopping at

RANDALLS

Link your RANDALLS card to
'Brackenridge Volunteers' ac-
count, #5881. Each time you
shop, 1% of your purchase
goes to Brackenridge Volunteers.

A WORD FROM TIA

by Tia Tyler McCurdy, Director, Volunteer Services



In the midst of trial and trauma often comes hope. For me, the trial was losing my job at the University of Texas Medical Branch in Galveston (UTMB). Our entire team was cut loose, in what became the first phase of a huge "reduction in force"; close to 3,800 people lost their jobs. My husband was a part of that, so in a matter of weeks we were making some tough decisions. Hurricane Ike changed so much for people of Galveston and beyond, the loss is

profound. With a strong faith and positive attitude, we chose to see this dramatic life change as an opportunity to grow and were lead to Austin and, for me, to University Medical Center Brackenridge (UMCB). In my interview with Greg Hartman, Senior VP, Network Communication, Marketing, and Planning, he explained that UMCB truly operates within the framework of their mission statement. I've observed that and feel blessed to be a part of

an institution that truly cares for the whole patient in a respectful, spiritual environment. I have been struck by the positive energy that abounds, people are glad to be here. I've met some of the wonderful volunteers and see their commitment shining in their eyes. I feel honored to be a new member of the team.

Tia Tyler McCurdy



PROFILE
Cindy Kilmer
(President Elect)

When I think about Cindy I think about kindness. Our lovely President Elect Cindy Kilmer brings the joy of her presence every day and we are very happy to have her with us.

Native of San Antonio Cindy has been serving in The Sewing Room for about three years showing her extraordinary skills and creativity. With a Master's in Educational Administration Cindy

was also a former President of Austin Republican Women.

Husband Rick, her children Reagan, Christopher and Nicolas and grandkids Brady and Jacob are the love of her life. Since they all live in Texas Cindy says it is a blessing to have them close. She can spend time with them, especially with her grandchildren. Thank you Cindy for all you do!



who are eligible for the program.

Please stay tuned as more details about this very special program are announced throughout the month of March.

Lynn Richardson

For information e mail :
noda@seton.org

Mark your Calendar!!!

MARCH

04 ER Service Area lunch
10 Adult Orientation
11 Gift Shop and Information desk Service Area lunch.
18 NICU Service Area Lunch
24,25 Books are Fun Sale (2N Hallway from 7am-4pm)
25 The Sewing Room Service Area Lunch

APRIL

14 Adult Orientation
14,15 Garden Sale (2N Hallway from 7am-4pm)
19 - 25 Volunteer Appreciation Week
22 General Meeting

MAY

12 Adult Orientation
12,13 Scrub Sale
29 Installation Luncheon

FACTS

- Valentine's Day Bake and Craft Sale made \$752.
- Thank you to everyone who donated baked goods.
- Thank you to The Sewing Room for beautiful, handcrafted items that were a pleasure to sell.
- The Elections for the Volunteer Board are coming up. Please attend the General Meeting on April 22 and vote for the 2009-2010 Officers.

FROM OUR PRESIDENT

by Jill Scacco, President, Brackenridge Volunteers



Dear Volunteers: Our well-loved coordinator, Erica Otero-Peña, carried a heavy load this winter, and deserves a large thank you. When you see her, please tell her how much she is appreciated.

Happily, Tia Tyler McCurdy, our new dynamic, caring Director of Volunteer Services has arrived from UTMB Galveston where she ran Senior Services, ex-

panding the hospital's presence and positive image with innovative community programs.

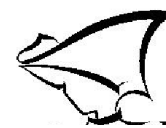
Volunteers in the ER, Gift Shop, NICU, Info Desks and Sewing Room will meet Tia at their Service Area Luncheons this month. You will instantly like her. Please come to hear her vision for the future. The office has the schedule.

Don't miss April 22's last general meeting of the fiscal year.

We will vote for next year's board. The program will explore methods of healing, **soothing** and nourishing your body mind and spirit.

Happy Spring! It's a pleasure to see everyone buzzing through the halls! Thank you, for all you do,

Jill Scacco



THE GIFT SHOP

Spring Time is almost here and that means new merchandise has arrived to our Gift shop. Please, stop by and take a look at the wonderful Easter things we have in store for all of you. Also we will have a **Garden Sale April 14-15 so be on look out for this.**

Remember that all the proceeds earned will be donated to the hospital and they will contribute to support the needs of our hospital and staff members. Great Habits is located in the 2nd Floor (Lobby).

Also, if you want to learn about retail services, we will be more than

happy to show you all about it. From decorating our gift shop, pricing or cashiering, our great team members will teach you while having fun.

Volunteers receive a 20 % discount at all times; 40 % off with a birthday coupon.



Spring is here and we hope you all are having a wonderful time. Thank you to all the wonderful student volunteers we had this semester. Your work is been appreciated and did not go unacknowledged. To serve you better, **Volunteer Services' new Office Hours are:**

10 A.M. to 3 P.M.
Monday to Friday
You can always find us at
www.seton.net

THE INSIDER

In this issue: The ER

Even though I have been volunteering for over three years (exclusively in the ER), my new role as the ER Chair-

person on the Volunteer Board has added to my enthusiasm to do whatever it is I can to strengthen what we all value at UMC Brackenridge: to incorporate the innovation and talent we all possess and sharing it with

the community in such a way that could very well be described as "Austintatious."

UMC Brackenridge is the place to volunteer. There are many shifts in the ER the staff would not be able to get through without our fantastical volunteers.

Jeannette Dianovich
ER Chair Volunteer