

DO YOU HAVE SOMETHING TO SAY? JOIN OUR TEAM AND FIND YOUR VOICE!

**BRACKENRIDGE VOLUNTEERS**



**University Medical Center at Brackenridge**  
601 East Fifteenth Street  
Austin, TX 78701-1996

**Brackenridge Volunteer Services:**

Benita Trevino 324.7151  
Interim Director  
Erica Otero-Peña 324.7584  
Volunteer Coordinator

**University Medical Center at Brackenridge Volunteers Board:**

Mary Ellen Clifford President  
Jill Scacco President-Elect  
Katherine Bennett Secretary  
Peggy Luttenbacher Treasurer  
Howard Slutes Assistant Treasurer  
Janell Arms Member at Large  
Janell Arms Past President

**University Medical Center at Brackenridge:**

Bruce Broslat 324.7076  
Chief Operating Officer  
Rachel Sandner 324.7463  
Executive Assistant

**Daughters of Charity Liaison**

Sr. Patricia Bachman, D.C. 324. 7995

**Seton Family of Hospitals:**

Greg Hartman 324.3265  
Senior Vice President  
University Medical Center at Brackenridge; and  
Network Communications,  
Marketing and Planning  
Marta De Luna 324.3204  
Executive Assistant

**JIM TAMSITT: UN GESTO DE GENEROSIDAD PARA LA COMUNIDAD**

por Lourdes Zuniga, Voluntaria

Esta columna es dedicada a uno de nuestros más queridos voluntarios, Jim Tamsitt. Desde el año 2002, Jim ha servido de manera comprometida en el programa de voluntarios, especialmente en la Sala de Información del primer piso.

Su dedicación y preocupación por la comunidad han sido siempre un ejemplo para quienes comparten el voluntariado con él.

Su destreza en el uso del español, el cual aprendió mientras se desempeñaba como profesor de biología en la Universidad de los Andes en Bogotá Colombia, es ciertamente invaluable para los cientos de pacientes y familiares que reciben nuestros servicios y no

hablan inglés.

Como si esto fuera poco, Jim ha decidido donar \$10,000 dólares los cuales serán transferidos a la cuenta de Emergencias Farmacéuticas del Dr. Bud Dryden, la cual fue instituida con el propósito de ayudar a aquellos pacientes de bajos recursos económicos quienes no pueden pagar las prescripciones médicas que reciben durante sus visitas a la Sala de Emergencias.

Con inmensa preocupación por estos pacientes, quienes en la mayoría de los casos regresan al hospital en peores condiciones pues por la falta de dinero no pudieron adquirir las medicinas, Jim Tamsitt decidió destinar este dinero con la esperanza



LOURDES ZUNIGA

de que muchas otras personas colaboren con esta causa. Desde aquí solo nos queda decir: ¡Gracias por este acto de generosidad querido Jim!

Lourdes Zuniga  
lulizu@hotmail.com  
Envíame tus comentarios o sugerencias

**808670**

**University Medical Center at Brackenridge**  
Attn: Volunteer Services  
601 East Fifteenth Street  
Austin, TX 78701-1996



**THE MISSION STATEMENT OF THE SETON FAMILY OF HOSPITALS**

Our mission inspires us to care for and improve the health of those we serve with a special concern for the sick and the poor. We are called to be a sign of God's unconditional love for all and believe that all persons by their creation are endowed with dignity. SETON continues the Catholic tradition of service established by our founders: Vincent de Paul, Louise de Marillac and Elizabeth Ann Seton.

IT'S A NEW DAY

UNIVERSITY MEDICAL CENTER AT BRACKENRIDGE

A TOP 100 HOSPITAL

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**University Medical Center at Brackenridge**

**INSTALLATION LUNCHEON**  
Thank you to old and new

At Brackenridge Volunteers' Installation Luncheon on May 28, held at Matt's El Rancho, happy greetings were heard all around. The stories retold and memories relived had a common theme. All present were proud of a very successful, exciting year of change and hard work.

First, University Medical Center at Brackenridge gratefully accepted a check for \$135,000, the result of a year's diligent, creative fundraising by the members of University Medical Center at Brackenridge Volunteers. In reply, a heartfelt thank you was received.

Next up was an enormous thank you to President MARY ELLEN CLIFFORD and her board, for the outstanding job they have done. Mary Ellen tackled many thankless but crucial projects, literally writing the handbook on *How to be President of UMCB Volunteers*.

Thanks to her, the way new volunteers are oriented, processed and welcomed has been streamlined and enhanced with a personal touch. Attendance at meetings, especially among new members, has increased.



Departing Brackenridge Volunteers 2007-2008 board. Left to Right: GERI MOSHER, KATHERINE BENNETT, JILL SCACCO, OCTAVIA SMITH, JANELL ARMS, JIM TAMSITT, MARY ELLEN CLIFFORD, JOAN BAKER, PEGGY LUTTENBACHER, JAMES DOWDY, HOWARD SLUTES.

Mary Ellen's tireless enthusiasm for, and dedication to, UMCB are boundless. She represented Brackenridge Volunteers extremely well in every instance. There will never be another president like her.

Happily, many board members will continue to serve next year, some in new positions. Jim and Joan are retiring from the board. Their work was appreciated, they are wished all the best in whatever they choose for their next challenge.

Finally, the incoming 2008-2009 board of UMCB Volunteers was recognized and sworn in. Please look for the special insert to this issue of the Voice, that will introduce them to you.

Thank them when you see them for their willingness to commit a year in service to Brackenridge Volunteers. They will need your help in the next 12 months. All of University Medical Center at Brackenridge will benefit from the work you and they will do.

**A VOLUNTEER'S STORY: BETTY HALL HART EVANS**  
by Jill Scacco, President-Elect, Brackenridge Volunteers

BETTY EVANS' understated claim to fame is, "I have kept house in nine countries, in four languages." Born on The Curragh, County Kildare, to an English suffragette and her British army officer husband, posted in Ireland to put down the Sinn Féin Rebellion, Betty Hall Hart has lived an exemplary life of

dignity, purposefulness and personal courage. She has mirrored the changing expectations and freedoms for women in the past eight decades.

Of an enormous move to South Africa for her father's post-military career, Betty simply says, "Mother and I followed later." They settled in Knysna, a

country town 350 miles east of Cape Town, on a warm-water estuary opening to the Indian Ocean.

At 16, alone, Betty made a 17-day sea passage to a Swiss finishing school. She spoke no French, the language of instruction. Learning French and German, she (See Story, page 4.)

**CHARITY CARE in CENTRAL TEXAS**

according to the American Hospital Association:

From 2001 to 2006, hospital-provided charity care in Central Texas increased 275%.

Two-thirds of hospital-provided charity care in Central Texas is provided by the Seton Family of Hospitals.

Two-thirds of Seton's hospital-provided charity care is provided at UMCB.

Greg Hartman  
Senior Vice President  
UMCB  
March 20, 2008

**CHARITY CARE at UMCB**

of all patients treated:

35-40% are unfunded  
20% are underfunded  
30-35% are insured

Medicaid reimburses only 60-70% of the cost of care.

Bruce Broslat  
Chief Operating Officer  
UMCB  
April 2, 2008

**A WORD FROM BENITA**

by Benita Trevino, Interim Director, Volunteer Services

Hello! I was happy to agree to write my first, and probably last, article for *The Volunteer Voice*. Even though I will only be here for a short period, I wanted to thank the volunteers for making me feel so welcome at University Medical Center at Brackenridge.

Since I haven't met everyone, I'd like to give you some information about myself.

I served as the Director of Volunteers at Seton Southwest (SSW) for almost two years. I loved my tenure with Seton. I strongly believe in the mission, and consider my time at Seton to be at the top of my career experience. Changed family circumstances led my husband and me to decide it would be best for me not to work full-time.

When Taylor called to ask if I would fill in for her while she was on maternity leave, I was happy to come back to Volunteer Services, although a



**BENITA TREVINO**

little hesitant. UMCB is much busier and bigger than SSW, but I was pleasantly surprised to find the volunteer program similar.

SSW also has dedicated volunteers who have been with the program for many years and they also have developed great staff and community relationships. There are similar issues - not enough volunteers for all the projects the group wants to do, turnover and retention challenges, etc. It has not been as big a transition as I had feared.

Although the hospi-

tal's size is daunting and the pace overwhelming, I have found UMCB to be a wonderful, special place. Things are really going to start happening here. Senior Vice President Greg Hartman has lots of plans for this hospital and has generated energy and excitement.

Most of all, it is the place where the mission and intent of St. Vincent DePaul and Sr. Louise de Marrillac's vision are most evident. UMCB cares for the sick and the poor. Other hospitals do their part in charity care, but at UMCB it is what they do BEST. And the volunteers have done their part in contributing to being the best.

Thank you to all the volunteers who have introduced themselves and been so friendly. I feel fortunate to return to the Seton Family of Hospitals as the interim Director in this very special place.

Best Wishes,  
Benita Trevino

**WELCOME NEW MEMBERS**

**KOPILA ADHIKARI**, Eighth Floor  
**RHONDA ALVARADO**, Seventh Floor  
**PATRICIA COOKE**, NICU  
**JENNY ELDER**, ICU  
**ASHLEY HAIRE**, Seventh Floor

**LEAH HORNSBY**, NICU  
**AUTUMN KUEI**, CEC Med Library  
**CHRISTIE MARTIN**, NICU  
**NANCY MESTANZA**, Ninth Floor  
**WENDY SMITH**, NICU

*To make our newest members feel at home, please stop and introduce yourself when you see the New Day at Brackenridge sunflower badge.*

**MARK YOUR CALENDAR**

<p><b>June 10</b> Orientation</p>	<p><b>June 18</b> Board Meeting</p>	<p><b>August 19 &amp; 20</b> Everything \$6 Sale 2-N Hallway 7 A.M. - 4 P.M.</p>
<p><b>June 16 &amp; 17</b> Masquerade \$5 Jewelry Sale 2-N Hallway 7 A.M. - 4 P.M.</p>	<p><b>July 8</b> Orientation</p>	<p><b>August 27</b> General Meeting Clinical Education Center Room C1.110</p>

**SPECIALTY CLINIC TEAM PRIDE**

by Conrad Gonzalez, Adult Volunteer

As a recent member with the Volunteer Services Department my assignment to the Brackenridge Specialty Clinic (BSC) has been challenging and rewarding. I have been exposed to experienced and committed medical professionals with a full week of services. Many in the Brack community have no knowledge of the wealth of service the BSC provides.

Located in the Professional Office Building across the street from UMCB, the BSC occupies the second and third floors of the building. It provides 30+ specialty clinics involving evaluation, treatment and follow-up care to adults on an outpatient basis. Clinics are scheduled throughout the week spe-

cializing in services such as GI, Cardio, Ortho, Genetics, OB, Casting and much more.

Referrals are initiated from Austin and Travis county community healthcare facilities, including emergency and birthing departments, according to referral guidelines. The community healthcare facilities are transitional in nature. After follow-up care with BSC, the patient is sent back to the referring entity for primary care. These services are accomplished by the BSC medical staff's committed dedication to patient care.

The BSC serves 575+ patients per week. Three Attending and nine Resident Physicians, four APNs, one Charge

Nurse, seven RNs, five MAs, one Rad Tech and one interpreter occupy Suite 220 - Specialty, Suite 316 - Surgical, and Suite 320 - OB/GYN. Hours of operation vary Monday through Friday. Most clinics are open 8 A.M. to 4:30 P.M. Monday's Cast Clinic starts at 7 A.M. In addition, BSC recently began offering an evening Endocrinology Clinic, Wednesdays through May, from 4:30 to 10 P.M. by appointment.

Excellence in patient care, teamwork and community service allows the BSC to offer a fine array of programs and services to Travis County residents. I take great pride as a member of this team and hope you have become more familiar with our services.



**CONRAD GONZALEZ**  
Volunteer, Specialty Clinic

**AN INTERN'S POINT OF VIEW**

by Charlie Cullum, Intern

For as long as I can remember I have wanted to become a firefighter. I am from Dallas and unofficially began this quest around the age of 12, hanging around neighborhood fire stations.

At 17, I joined a high school program with the Dallas Fire Department that allowed hands-on training and responding on emergency calls.

After high school

graduation in 2004, I completed the fire academy, then paramedic school. I apprenticed for four years at Dallas Fire Station No. 3 in the Deep Ellum Entertainment District.

I am 23 years old and moved to Austin last September to attend St. Edward's University. Once completed with my current major, public safety management, I will return to Dallas as a full time firefighter/

**CHARLIE CULLUM**

paramedic.

I found out about the internship program at UMCB through the St. Ed's job and internship database. I am very excited and motivated to assist in any way possible in the volunteer office, and to gain experience in administrative work and customer service.



**Q: How did ED KELLEY celebrate his 90th birthday?**



**A:** At a surprise bash thrown for him by the entire Medical Records staff! It was so nice for Ed, "to see that many people," some he works with weekly and some "old friends" he sees only once in a while.

In 23 years volunteering twice weekly in Medical Records, Ed has made friends in every corner of the hospital. Thank you, Ed, for the 23,670 (and counting) hours of service you have given to Brackenridge. All UMCB volunteers are grateful to you. You are fondly wished the happiest 91st year!

**COLLEGE VOLUNTEERS**

by Erica Otero-Peña, Volunteer Coordinator

As summer approaches, our fabulous group of teen and college volunteers will put aside the sandy beaches to dedicate their time to the patients and staff at UMC at Brackenridge.

Each summer we invite teenagers, ages 15 years and older, to join our Teen Volunteer Program. The teens have



**ERICA OTERO-PEÑA**

the opportunity to assist in various departments of the hospital such as the patient room floors, maternity, rehabilitation, and the gift shop. The program begins in June and will end in August with a celebration honoring their valuable service.

Our college student volunteers come to us from various universities around Austin and out of state schools. These talented individuals make up the largest volunteer group in the hospital and we are very fortunate to have these

students share their time and skills with us.

I am also very pleased to welcome our newest interns in the volunteer office, Charlie Cullum and Javier Ramirez. Both college students who will be interning for us through the summer, they will be responsible for organizing the teen and college volunteer programs.

I encourage all of you to visit our new volunteers and interns this summer. They are an amazing group of students!

Erica Otero-Peña

# NEW SLEEPER CHAIRS ARE DEDICATED

## Help for patients, families and staff

Last summer, Scott Broberg, M.D., spent several nights at UMCB recovering from back surgery. His wife, Donna, wanted to stay by his side day and night. The nursing staff found a sleeper chair for her, which provided tremendous comfort. When she found out there were a limited number of these available, she vowed to raise enough money to provide a sleeper chair for every patient room.

In five months, Scott and Donna raised \$50,000, enough, with a \$7500 contribution from Brackenridge Volunteers, for 30 chairs. On March 25, the chairs were dedicated at a reception honoring the Brobergs, the volunteers and the many individuals who made gifts.

President **MARY ELLEN CLIFFORD** said, "the volunteers should be very proud about their significant contribution to this worthwhile project."

For Donna, the project was born of gratitude, "... for Scott's successful surgeries, for his skilled surgeons, the excellent care he received from the 9th floor nursing staff, and ... that I was blessed to have something to sleep on so that I could be by Scott's side 24 hours a day ..."

Mary Wright, RN, Ninth Floor Clinical Manager says, "Having a family member stay with a patient is in the patient's best interest. [They] are great patient advocates and can help communicate a patient's needs ..."

Broberg raised most of the money through dinner parties she and Scott hosted in their home in Oak Hill. They used their love for entertaining to share their story with family and friends and ask them to make a contribution.

Donna measures her fundraising success 24 hours at a time. "One bed, each night, in each patient room on the 9th floor, will help ... the family member, ... the patient, and the nursing staff. Multiply that times 30 beds, 365 nights a year, for many years to come - that's providing help for a lot of people."

*Excerpted in part, with permission, from Heartbeat, April 2008.*

**Benefactors**  
Donna and Scott A. Broberg, M.D.  
in Honor of Brenda and Harlan Broberg  
and the 9th Floor Nurses  
University Medical Center at  
Brackenridge Volunteers



## THE GIFT SHOP

Please visit us in the gift shop to see our wonderful and unique items for every occasion.

Great Habits, in the second floor lobby, provides most of the income that Brackenridge Volunteers donates to the hospital at the end of the year.

Thanks to the help of our dedicated volunteers, and

supportive hospital staff, all proceeds earned directly benefit Brackenridge and the Seton Family of Hospitals.

Would you like to learn new skills? Our fun, friendly team will teach you about retail services.

Volunteers receive a 20% discount at all times; 40% off with a birthday coupon.



## DONATIONS

**GERI MOSHER** received a camisole from The Sewing Room for Linda Wittenbrook, former gift shop manager. In return, she made a generous donation. Linda is doing very well.

**Elizabeth Lundquist** and **Sandie Hirsch** made five lovely small quilts for the NICU, and donated sewing supplies.

**THANK YOU, DONORS!**



**SISTER PATRICIA BACHMAN, D.C.**, far right, the new University Medical Center at Brackenridge Daughters of Charity Liaison, enjoys a Volunteer Appreciation Week gathering with, from left, **PAT DONOVAN, MARY ELLEN CLIFFORD, ALLEENE McFARLAND, KATHERINE BENNETT, BETTY EVANS, PEGGY LUTTENBACHER, HELEN PAUST, GLENDA HINKLE, JILL SCACCO, HELEN NIBOUAR** and **JOAN BAKER**.

**DESIGN A NEW LOGO FOR BRACKENRIDGE VOLUNTEERS**  
Create something new! Guidelines are in the office.  
Bring your designs to Volunteer Services before August 1.  
Stop by the office to see the logos and vote for your favorite.  
Your last chance to vote will be at the next General Membership meeting on August 22<sup>nd</sup>, at the Clinical Education Center, Room A1.110.  
The winner will be announced, and receive a \$25 gift shop gift certificate!

# FROM YOUR PRESIDENT

by Mary Ellen Clifford, President, Brackenridge Volunteers



**MARY ELLEN CLIFFORD**

Each time I walk into UMC at Brackenridge, I am filled with excitement and joy. What a wonderful place we get to spend time at! I am surrounded by volunteers that are dedicated to the mission and values of the Seton Family of Hospitals. Each and every one of you makes a difference in all that you do!

All of our folks in red are a welcome sight to the patients, visitors and staff. I am proud to be a member of this fine group of men and women. It has been an honor to serve as your President this past year.

I am very grateful to all that have helped me during my time in office. The board members, the office staff, and the membership at large have made me feel welcome and so very special. I have enjoyed the role, learning the ropes, and seeing a different side of UMCB and volunteer services. It has

your busy lives to work these, we would not be able to have them to continue raising funds to do extraordinary things here at our Brack. The donation to the sleeper chairs on the Ninth Floor has already made a difference in the well-being of the patients up there.

We are working with the staff, to find better ways in which we can serve our campus. We have opened up new volunteer jobs in Chaplin services and the CEC library. We are working with the nursing staff to look at the training and jobs our volunteers do on the acute medical floors.

Although, I look forward to returning fulltime to The Sewing Room, I will continue to be involved on the board and work with the staff to develop new ways that the volunteers can contribute to meeting our patients needs.

Thank you all.  
*Mary Ellen Clifford*

been a fun year.

I would like to say a special thank you to my ladies of The Sewing Room. Your constant support and encouragement helped to make this job much easier.

It has been an exciting year of changes: the opening of the CEC, the expansion of the Brain & Spine services, and the new name. New members have joined us, and some older ones have passed on.

We have had many successful vendor sales. Without the extra time you give from



## JIM TAMSITT ENDOWMENT FOR THE DRYDEN FUND

MAY 7, 2008

"The Jim we volunteers love is a generous, thoughtful human being, the sweet man making this kind and caring donation. Now his special magic will live on at Brackenridge forever."

**JILL SCACCO, President-Elect**

Left: Jim Tamsitt, center, celebrates with Jane Dryden Louis, fourth from left; Greg Hartman, Senior Vice President, UMCB, rear; Benita Trevino, Interim Director, Volunteer Services, third from right; and his fellow volunteers.

# AT THE FOREFRONT

by Greg Hartman, Senior Vice President, UMCB

University Medical Center at Brackenridge is changing at an amazing pace and getting some significant public notice as a result, especially in the media.

UMCB has been the topic of discussion because of the coming together of outstanding care, technology and academic research in one of the fastest growing economic regions in the nation.

Since 1915, the growth of training and educa-

tion of nurses and physicians on the UMCB campus has been a focus. Even more so today, there has been a dramatic acceleration in academic medicine—as reflected by the new name and the opening of the Clinical Education Center.

But, being at the forefront of medicine in Central Texas is nothing new for UMCB. That's been going on for 124 years, and continues today. Consider the incredible research projects that are now

## GREG HARTMAN

underway. In fact, the number or research studies has doubled over the last two years, and is expected to double again over the next few years.

This is making UMCB not only a destination for complex care, but also a place where some of the nation's finest medical minds are redefining expectations.

*Greg Hartman*



*facts and figures*  
**volunteer services**

*disbursements*

to **University Medical Center at Brackenridge**

**\$135,00.00** for **Brackenridge Volunteers' annual contribution.**

**Congratulations, volunteers, for achieving the goal!**

*earnings*

**FEBRUARY**  
**Basement Blowout Sale**  
**\$1,646.00**

**MARCH**  
**Books are Fun Sale**  
**\$1,720.00**

**APRIL**  
**Garden Sale**  
**\$7,544.26**



YOU WILL NEVER FIND A KINDER, GENTLER OR MORE ACCOMMODATING PERSON THAN HOLLY MCGILVRAY. A LOVELY SPRITE OF A YOUNG WOMAN, SHE IS INTERIM MANAGER OF THE GIFT SHOP DURING TAYLOR'S MATERNITY LEAVE, A JOB SHE HAS ENJOYED.

HOLLY ALWAYS KEEPS HER COMPOSURE, GREETING EACH CUSTOMER GRACIOUSLY, AND CHEERFULLY PROVIDING SERVICE NO MATTER HOW BUSY SHE IS. SALES DAYS RUN SMOOTHLY WITH HOLLY AT THE REGISTER, THOUGH IT'S SOMETIMES HARD FOR HER TO HAVE A PROPER MEAL BREAK.

IN PARTICULAR, HOLLY LIKES BRACK BECAUSE "EVERYONE GENUINELY SEEMS HAPPY TO WORK HERE."

BABY HOLLY ARRIVED PREMATURELY. TIME IN AN INCUBATOR LEAD TO LASTING VISION PROBLEMS, EYE SURGERIES AND WEARING GLASSES FROM THE AGE OF TWO.

GROWING UP, HOLLY TASTED LIFE IN VARIOUS PARTS OF TEXAS: HOUSTON, LUBBOCK AND DAYTON. SHE STUDIED "MOSTLY ART" AT SAM HOUSTON STATE UNIVERSITY, EVIDENCED BY HER BEAUTIFUL GIFT SHOP DISPLAYS.

IN COLLEGE, A MUTUAL FRIEND INTRODUCED HER TO BRUCE, HER HUSBAND. BRUCE'S JOB LANDED THEM IN AUSTIN. LOOKING FOR A DIFFERENT KIND OF RETAIL, HOLLY ARRIVED AT BRACK TWO YEARS AGO.

A VORACIOUS READER, SHE ALSO LOVES MOVIES AND WINDOW SHOPPING. JUST A TEENSY BIT QUIRKY, HOLLY EATS ICE CREAM WITH A FORK IF SPARKLINGLY CLEAN SPOONS CANNOT BE FOUND.

HOLLY HOPES TO WORK AT BRACK, "FOR MANY YEARS TO COME." UMC AT BRACKENRIDGE VOLUNTEERS ARE THRILLED TO HEAR THAT.

# STORY

Continued from Page 1

hoped to go to Munich at graduation. The threat of war forced her return to South Africa to study French and History at Collegiate University. Betty says, "women at that time were looking to be independent, aware of the WWI experiences of elder aunts."

Betty's ambition was to join the Diplomatic Service. Though trilingual (English, French, Afrikaans), with functional German and Italian, Betty was told it was unlikely she would get far. She joined the Civil Service for six years, doing translation and mapping. She then applied for a job with the External Affairs Department, and got it.

Sent to Paris with the South African Legation, Betty lived and worked in the most fashionable arrondissements. At the Registrar of Post War Reconstruction she crossed paths with Charles de Gaulle and Les Gobelins, communists who were attempting to take power.

When astronomer

David Evans, the Welsh national scholar at Kings College, Cambridge, the center of the astronomy universe, proposed marriage, Betty said she must finish her Paris assignment. He waited for her. They wed, famously signing a three-guinea (\$20) Prenuptial Contract.

The newlyweds moved to Pretoria's Radcliffe Observatory run by the University of Oxford. Then two years later, to Cape Town for David's "wonderful position" at the London Admiralty's Royal Observatory.

The Evanses had a "varied, interesting life" mixing with naval, diplomatic and university connections, while living gloriously in Observatory housing, enjoying household staff. For 17 years, they entertained foreign visitors and attended far-flung international meetings.

"A marvelous year" on an NSF Fellowship at the University of Texas at Austin ended with

a six-week return to Cape Town via Fiji, Australia and Mauritius. In 1968, when David was offered a tenured professorship at UT, with six- and eight-year-old sons, the Evanses relocated to Austin.

Seeing water from the air while "risking their lives" on Trans Texas Airlines, Betty proclaimed, "I think they've had a flood!" Their family silver was stolen on the Houston docks.

Intrigued by a newspaper article, Betty became the sixth, and youngest, volunteer in the five-year-old Sewing Room. She served as Auxiliary Vice President and Sewing Room Manager. In 1974, Betty began recording books for the blind. In 1980, she added volunteering at the Austin Public Library. She joined the University Women's Club.

Betty has most enjoyed "meeting an awful lot of very nice people" at Brack. She misses The Observatory and the foreign visitors. (See Story, page 5.)

# BRACKADOCIO

Westley Durham Fry, the beautiful son of Director of Volunteer Services TAYLOR FRY and her husband, Jeff, arrived on March 19. He weighed a whopping 9 lb. 7 oz. and measured 21.5" long! Mommy and Daddy are in heaven.

Tonia Hayes, the sandwich-making star of the Brackenridge Volunteers' deli kiosk, went to great lengths to return a forgotten purse to a board member. (Name withheld to protect the lame-brained.) Thank you, Tonia!

HELEN PAUST, The

Sewing Room, received the first \$20 gift shop gift card for recruiting ALLEENE MCFARLAND to join the Volunteers family.

Please submit news to share to Volunteer Services, 324.7584, or thevolunteervoic@yaho.com.



free flu shots • training opportunities • access to Seton pharmacies for low-priced prescriptions and over-the-counter medications • free garage parking • discounted prices in the cafeteria and a free drink per shift • an annual appreciation dinner • 20% discount in Great Habits gift shop • 40% off with your birthday coupon!

birthday

June 4 Rachel Mahendale 4 Catherine Bonner 4 Brooks Ballard 6 Myrtle McFarland 6 Helen Nibouar 8 Katherine Bennett 9 Megan Kells-Murphy 11 Mary Bouldin 15 Kristin Powley 18 Christine Trevino 21 Glenda Hinkle

July 9 Gina Navarro-Ward 10 Won Kyun Koh 12 Jamie Reid 15 Pawan Palivela 17 Brenda Sterling 18 Yla Tauczik 18 Amer Gilani 23 Larry Cummings 31 Alicia Shelton

August 4 Conrad Gonzalez 5 Pamela Brooks 7 Jeetendrasingh Dungan 10 Nancy Mestanza 14 Peggy Annis 16 Daphne Lambert 16 Patricia Cooke 20 Jack Minor 25 Betty Evans 25 Maricela Belman 27 Kimberly Murphy

happy!



# TAHV IS COMING TO TOWN

by Peggy Luttenbacher, Treasurer, UMCB Volunteers

This year will mark the first time in nearly 10 years that Austin plays host to the Texas Association of Healthcare Volunteers (TAHV) convention. TAHV is a statewide organization dedicated to the education and support of volunteers who work in a hospital environment. Each of the volunteer programs within the Seton Family of Hospitals is a member.

This year's convention will be held at the Hilton Hotel in downtown Austin from June 8-10. It is a wonderful

opportunity to hear speakers talk on a variety of topics targeted specifically to volunteers. It is also a great way to meet volunteers from around the state and to learn what projects other hospitals are actively involved in.

The hospitals attending can compete for awards in several categories including newsletters, posters (usually for a special event), tray favors and scrapbooks.

There is also a President's Award of Excellence

given in three categories, for outstanding achievement in hospital/hospice in-service, community service and fundraising. University Medical Center at Brackenridge has submitted award applications in the hospital in-service category (for The Sewing Room's Breast Cancer Patient Project) and for our newsletter, The Volunteer Voice.

(For the Uniform Luncheon on June 9, hosted by UMCB, Peggy has worked magic. She and the Sewing Sisters have spent many hours creating 85+ sailing "play mat" centerpieces.)



GERI MOSHER NEVER STAYS IN ONE PLACE TOO LONG. SINCE RETIRING IN 2004, SHE HAS TOURED ALASKA, COSTA RICA AND THE MEDITERRANEAN. IN JULY, SHE HEADS TO MACHU PICCHU AND THE GALAPAGOS ISLANDS. SHE ALSO MAKES SEVERAL TRIPS A YEAR TO VISIT FAMILY AND ATTEND WEDDINGS!

BROOKLYN-BORN GERI GREW UP IN QUEENS AND SYRACUSE, NY, AND ATTENDED CENTRAL CITY BUSINESS INSTITUTE. SHE MET HER HUSBAND, JIM, ON A BLIND DATE ARRANGED BY HER SISTER.

SHE AND JIM RESIDED IN NJ (1960), NY (1962), FL (1974), AUSTIN (1976), AZ (1986), FT. WORTH (1988), AND BOCA RATON, FL. JIM'S IBM JOB RETURNED THEM TO AUSTIN IN 1996.

A WIDOW FOR 10 YEARS, GERI'S SONS, DONALD AND JIM, AND THREE GRANDSONS, JIMMY, JAKE AND JONATHAN, LIVE WITHIN EASY DRIVING DISTANCE.

WHEN HER FRIEND LINDA WITTENBROOK MANAGED THE GIFT SHOP, GERI STARTED VOLUNTEERING AT BRACK, HELPING WITH HOLIDAY SET UP SEVERAL TIMES A YEAR. AT RETIREMENT, SHE BECAME A WEEKLY VOLUNTEER IN THE SAME AREA.

GERI ESPECIALLY LIKES "THAT BRACK IS A SERVICE HOSPITAL FOR THE POOR AND ALSO HAS CUTTING-EDGE TECHNOLOGY," AND, MOST IMPORTANTLY, THE "FRIENDLY VISITORS, STAFF AND VOLUNTEERS."

IN HER FREE TIME, SHE READS, SWIMS AND MEETS FRIENDS FOR LUNCH. SHE'S ACTIVE ON HER HOME OWNER'S ASSOCIATION BOARD AND VOLUNTEERS AT HOSPICE AUSTIN WEEKLY.

SHE THINKS SHE MAY BE A LITTLE TOO SERIOUS AT TIMES, SO SHE ASKS PEOPLE TO "TELL ME A JOKE NEXT TIME YOU SEE ME."

# STORY

Continued from Page 4

Now widowed, she will fly to South Africa in July, a short 24-hour trip, with sons Jonathan, a pulmonologist, and Barnaby, an architect, their spouses and her six grandchildren.

While more likely to

tell you what she does not like than what she does, Betty Evans is beloved by the Sewing Sisters. Her dignified bearing, elegant speech, and clear sense of duty and purpose encourage them to achieve more. As

throughout her life, having made up her mind to do something, Betty completes it, doing her very best.

(Please see the special insert to this issue. Betty will be Chairperson, The Sewing Room, on the 2008-2009 UMCB Volunteers' Board.)

# KUDOS FOR OUR VOLUNTEERS

THE SEWING ROOM has broken the world's record for project implementation.

The NICU nurses made a request for a nursing garment that would provide privacy while promoting mother/baby skin-to-skin con-

tact. Five days later, a pattern had been designed, a prototype had been tested, and the first 'nursing cape' was in use.

Seven days after that, 24 nursing capes in various stages of completion were overrunning The Sewing Room

as the Sewing Sisters completed the order. (Now if they only had more space...)

"If you sew, The Sewing Room would love to hear from you. Donated materials are always gratefully accepted." ANONYMOUS

## BRACKENRIDGE VOLUNTEERS BENEFITS

when you shop at



Join Randall's Good Neighbor Program



THANK YOU!

Link your RANDALLS card to Brackenridge Volunteers' account, #5881. Each time you shop, 1% of your purchase goes to Brackenridge Volunteers.

did you know?

UMCB is a 2006 Care Science Select Practice Survey Quality Leader for superior care to heart failure patients.

Dear Volunteers: Please use the computer to sign in and out. If the computer is down, use the sign-in book. If you forget to sign out, you will receive four hours for the day. Please contact Erica, 324.7584 or eotero-pena@seton.org, to make a correction. If you work extra hours above your weekly four, please enter them in the bonus book. Thank you!